Background and Aims Pain management is part of the holistic care of cancer patients. During the covid-19 pandemic, the limited access to public health facilities resulted in many patients with chronic pain remaining undiagnosed and without treatment. The purpose of this study is to highlight the work of the Pain and Palliative Care Center of Theageneio Cancer Hospital of Thessaloniki.

Methods We recorded for a period of one year and specifically from March 2020 to March 2021, the total number of visits to the Pain Clinic and the number of new patients.

Results In the period of March 2020-March 2021, a total of 7508 patients visited our pain management center, of which 384 were new. In our Pain Center we used various forms of telemedicine including, email, instant messengers and online prescriptions for the remote monitoring of patients with chronic pain, while for acute pain the patients visited the Clinic after a scheduled appointment and abiding by the measures of the pandemic.

Conclusions Timely access to specialized help and treatment is an important part of the holistic treatment of chronic or acute cancerous or non-cancerous pain. The operation of the Pain and Palliative Care Center of Theageneio Cancer Hospital of Thessaloniki was not affected by the conditions of the pandemic and continued to serve the needs of the vulnerable group of patients with pain.

Background and Aims Pain is a common symptom among cancer patients. However, it is not adequately controlled in a large portion of patients. Possible causes are delayed referral to a specialized pain center as well as not administering of strong opioids before their first visit to us. The average number of visits to the Pain Clinic was 6, while the time between the first visit and the death of the patient was 130.82 days.

Conclusions Cancer is a major global health problem. As per the World Health Organization (WHO) cancer is the second leading cause of death all over the world. Majority of these patients live with chronic pain due to malignancy. The management requires a step wise multimodal therapies to control this complex process. Often our cancer patients remain undertreated for their pain resulting in a poor quality of life. Thus managing pain is a priority in cancer patients not only for physical well-being but also for psychological and ethical needs of the patients.

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